RELIABLE IT
HEALTHCARE

Proud sponsor of

The OrthoForum
Benchmarking. Networking. Innovation.

Proud sponsor of

Ortho Connect

25 YEARS OF EXPERIENCE

SPECIFICALLY DEDICATED TO HEALTHCARE ORGANIZATIONS

EXPERTISE IN HEALTHCARE COMPLIANCE

PROUD SPONSOR OF THE ORTHOFORUM AND ORTHOCONNECT

MANAGED SERVICES | IT CONSULTING | PROJECT IMPLEMENTATION | CLOUD SERVICES

TOTAL SECURITY PACKAGE

WE FOCUS ON YOUR **IT** SO YOU CAN FOCUS ON YOUR PRACTICE

SOLUTIONS THAT PROVIDE PEACE OF MIND

- STRATEGIC IT PARTNER
- TRUST/CREDIBILITY
- RESPONSIVENESS
- SCALABILITY
- PREDICTABLE SPEND
- STABILITY/RELIABILITY

RELIABLE IT
HEALTHCARE

OUR OFFERINGS

1 Network Security

2 HIPAA Compliance

3 Annual Risk Assessment

4 Managed Firewalls

5 Managed Threat Prevention

6 3rd Party, 2-Factor Authentication

> "**Thanks to Reliable IT, we now have confidence in our Security and HIPAA policies and procedures!**"
> We found Reliable IT to be very comprehensive, as indicated by the extensive survey and assessment, followed by the report they provided us. They were very professional and knowledgeable. Not only did they make us cognizant of various security risks, but they were able to provide effective remediation techniques and advice that fit our needs.
>
> **Bill Lindsey, CEO**
> *OrthoGeorgia*

The team in our state-of-the-art Network Operations Center (NOC) analyzes problems, performs troubleshooting and communicates with onsite technicians to ensure problems are addressed immediately.

PROFESSIONAL IT SERVICES TO PROTECT YOUR ORGANIZATION

Let us be your trusted IT department or provide supplemental support and value to the one you already have in place.

HERE'S WHAT THIS MEANS FOR YOU

- Predictable fees

- Reduce your risk of unexpected costs such as downtime and data loss

- Grow your practice with a cost-effective, scalable IT infrastructure

- Responsive IT support from knowledgeable and experienced staff

- Your team stays productive and efficient

- Align IT with your practice objectives

- Proactively address and manage all compliance issues

- Feel confident with 90-day, 100% money-back guarantee*

*Call for further details

Let Reliable IT Healthcare Be Your Trusted Advisor

We believe that technology is a tool that should be used as a competitive advantage for your practice. Let our healthcare practice-specific expertise guide your IT infrastructure decisions. We help you:

- Allocate your IT budget effectively
- Ensure you are properly protected from security and HIPAA compliance risks
- Create a strategic IT business model that helps you meet your business goals

Take Advantage of a Technology and Security Assessment

Get a detailed strategic roadmap to guide your practice into the HIT future. We provide an assessment of your network, safety of your patients and employees and review of your budget. Having this complete understanding of the environment gives executives and medical directors a starting point from which to make key decisions.

Choose the Program That's Right for Your Practice

Depending on the needs of your practice, Reliable IT Healthcare can customize a program that works for your situation. Below is a list of services available.

NETWORK AND SECURITY			
Operating system monitoring	Anti-virus	Network shares	SSL and HTTP protocols
Patch management	A/D check	Password policies	Ongoing analysis reporting

HIPAA			
Infrastructure review	Compliance score-card	Scan for unprotected health information	
Yearly, quarterly or monthly checks	Compliance roadmap	Risk analysis for audits	

ANNUAL RISK ASSESSMENT		
System and process data gathering	Data analysis	Detailed reporting and risk assessment summary

MANAGED FIREWALLS			
Installation	Firewall administration	URL blocking	Support and maintenance
Configuration	Monitoring	Configuration backups	

MANAGED THREAT PREVENTION		
Artificial intelligence-based	Malware detection and prevention	Real-time monitoring of threats

3RD PARTY, 2-FACTOR AUTHENTICATION
Protected access to your network and data

THE RELIABLE IT HEALTHCARE DIFFERENCE

Unlike other technology solution providers, Reliable IT Healthcare is able to serve clients with a full lifecycle of IT needs from initial consultation and solution architecture, to procurement, configuration, logistics, deployment, and managed services.

- Consult
- Architect
- Procure
- Configure
- Logistics
- OnDemand
- Remote Completion
- Manage

■ CONSULT

Our consultants have years of experience with a variety of business engagements and will guide your technology decisions to ensure business goals are attainable.

■ ARCHITECT

We will partner with you to understand the primary elements needed to ensure your functions and business operations are agile, scalable and effective.

■ PROCURE

We source the right hardware, software and services to support your needs, from basic peripherals to complex technologies.

■ CONFIGURE

All equipment can be shipped to our state-of-the-art configuration center to be assembled by our certified technicians.

■ LOGISTICS

After our certified technicians configure your equipment, our deployment team will manage delivery to one or multiple locations.

■ SMARTHANDS ONSITE

We can fix problems remotely with a U.S.-based virtual help desk or deploy one of our nationwide technicians (98% coverage with at least 1 tech within 25 miles of your zip code) by next-business day.

■ REMOTE COMPLETION

Once your hardware is onsite, our team of certified technicians can complete the installation and configuration.

■ MANAGE

As a managed services provider, we can act as your entire IT department or take on specific tasks such as help desk, patch management or network monitoring to help support your IT team.